



Michigan
Humane



Michigan
Humane

2020
COMMUNITY
REPORT



THANK YOU.

This year, for THIS organization—the words “thank you” have taken on a deeper meaning. As we are all too aware, 2020 brought an existential threat to our community and Michigan Humane’s mission. And this year, I am proud to report, Michigan Humane’s staff, board and supporters responded to the challenges of 2020, and we are stronger for it.

Thank you to our Michigan Humane team including staff, volunteers and board members who showed courage, resiliency and dedication in serving a community and its animals.

Thank you to our supporters for the trust you instilled in us.

This Community Report illustrates how Michigan Humane acted on your trust to not only survive the pandemic but also to build on our prior successes to forge a stronger relationship with our community, providing care that not only saved animals but kept families together with their beloved pets.

Community Engagement was key to our success. Going into 2020, we had built a focus on community with the Judith Caplan Phillips Pet Food Pantry and the launch of Pets for Life in Detroit’s North End neighborhood. Little did we know this work would prepare us to be “ready” to support the growing needs in our community as a result of COVID-19.

Through Compassionate Care, animals were able to return to homes safe and healthy. Over the last six years, Michigan Humane has reduced animal euthanasia significantly thanks to the focus on saving animal lives through medical and behavior practices.

Advocacy for animals means doing what is best for each and every animal whenever possible. The human-animal bond promotes a more humane community with the animal at the center of our efforts. Every day, Michigan Humane advocates for animals through our lobbying efforts and leadership position in the industry, as well as through transport, emergency rescue and adoptions.

I hope that you, like I do, find many of the statistics and outcomes in this report inspiring. As you review them, remember that each number represents real animals, people and families impacted and kept together — thanks to you. Together, we are changing lives in our community.

Thank you,

Matthew Pepper
President and CEO
Michigan Humane

Community Engagement

Compassionate Care

Advocacy



MISSION

To improve and save lives through compassionate care, community engagement and advocacy for animals.

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98,561

ANIMALS IMPACTED

62,234

FAMILIES IMPACTED

COMMUNITY ENGAGEMENT

The Judith Caplan Phillips Pet Food Pantry and Pets for Life are programs that provided the opportunity to keep more than 4,000 animals in their homes as a result of our community work in 2020. After all, the best shelter is a home.

Field Services

This team never stopped working – on our streets and across our state every day during the pandemic. Beyond cruelty and rescue cases that you see in the media, so much of their work this year was focused on partnering with the community – providing pet food, dog houses and straw, connecting families in need with the Pet Food Pantry and veterinary care and working with local municipalities.



Pets for Life

*In Detroit's North End, we created relationships with **265 households and 584 pets**, providing pet education, connecting pet owners to the Pet Food Pantry and establishing relationships between pet owners and veterinarians at the Grosfeld Veterinary Center.*

Pets for Life is working to expand to Detroit's Warrendale neighborhood in 2021.

Detroit's North End Neighborhood



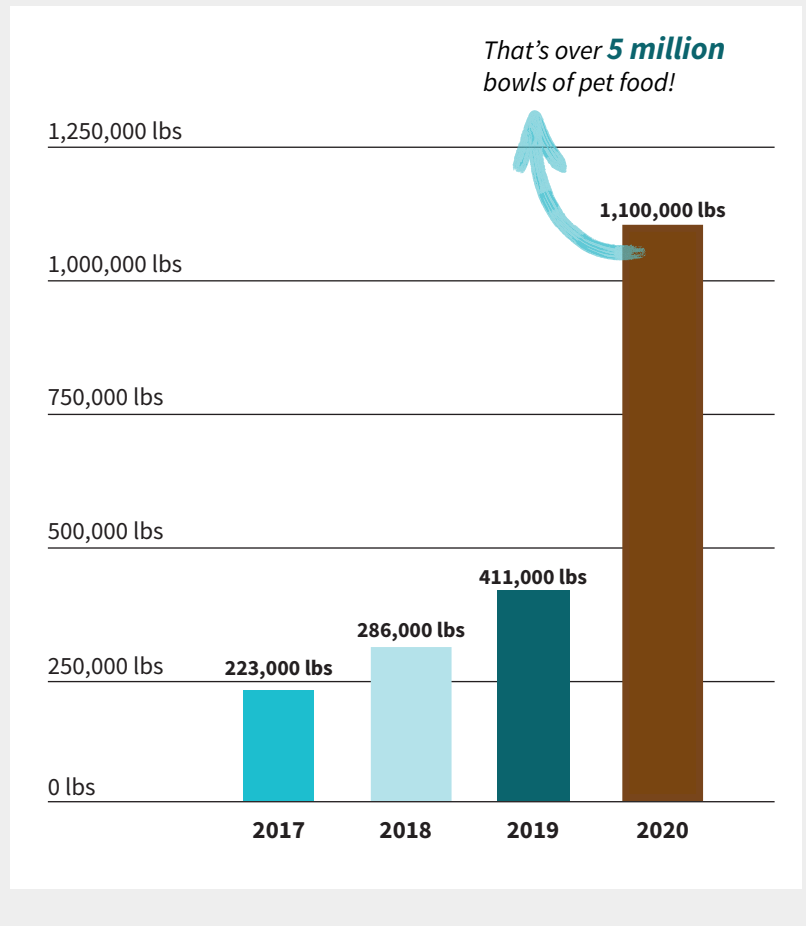
Judith Caplan Phillips Pet Food Pantry



In Detroit, more than **230,000 people and an estimated 150,000 pets are living in poverty**, and still more struggle every day as COVID-19 continues to impact our community.

In the last four years, the Pet Food Pantry has become a critical resource for families in need.

Pet food distribution increased **80%** in four years



4,000 pets remained in their home, thanks to the pantry.



MEET CYNTHIA AND HER FELINE FRIENDS



One look at this picture communicates the amount of joy Cynthia's cats bring her. Cynthia, who does not have the use of her legs and has the use of only one arm, previously visited the Judith Caplan Phillips Pet Food Pantry via bus from the other side of town. Thanks to Pets for Life, Cynthia now receives home deliveries of food and litter, and her cats, L, Muffin, Lady Gray, Chocho, Slate and Symba, have received medical care at Michigan Humane, keeping them healthy, fed and in a loving home.

COMPASSIONATE CARE

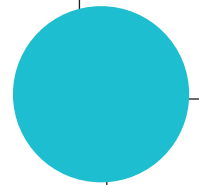
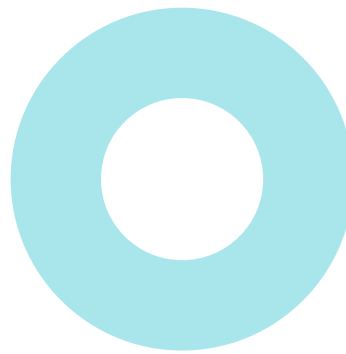
Saving animals through expert care has continued to be core to our work since 1877. Over the last six years, Michigan Humane has reduced the number of animals humanely euthanized by a dramatic 80%, partly by changing the lives of animals once thought to be untreatable and unmanageable.

Expert Veterinary Team



Our work is rooted in expert medical and behavior evaluation and enrichment for animals no

matter how they enter our doors. To ensure every animal receives the greatest chance, our behavior program is embedded with our medical team to evaluate each animal's temperament, treating the whole animal to prepare for adoption. Regular medical and behavior review practices have put animal outcomes at the forefront of the organization.



Over three weekends, One Health provided preventative care to:



One Health Michigan

As the pandemic hit and preventative services for humans and animals were suspended across the state, Michigan Humane prepared to launch One Health in response to keep families together and support a safe and healthy community.



600 FAMILIES



1,200 PETS

ONE Health
Michigan

*In 2021, we will be expanding One Health with a goal of impacting **2,500 animals** and **1,200 families**.*

Veterinary Education



The national veterinarian and licensed veterinary technician shortage is the greatest risk to our organization.

In creating a talent pipeline for the industry and Michigan Humane, we have launched educational programs starting in the ninth grade working with Detroit Public Schools Community District, exposing students to veterinary medicine as a career path. In addition, we are working with local colleges on a Licensed Veterinary Technician Externship Program and have an established Summer Jobs Program that works with first- and second-year vet students and undergraduates planning a future in veterinary medicine.

*The Summer Jobs Program has proven to reduce animal length of stay by **30%** and serves as a strong recruitment tool for our veterinary staff pipeline.*

*Michigan Humane has made a commitment to diversify animal welfare starting with its board, leadership, staff and veterinary team. Nationally, **2-3% of veterinarians and licensed vet techs** are African American. Michigan Humane is committed to increasing that average locally and within the industry.*



Volunteers

*Our volunteers and foster families have always played a critical role in our compassionate care of animals in need alongside our veterinary team, but this year was extra special. At the onset of the pandemic, with many unknowns, we reached out to more than **4,500 volunteers**, and in the first 10 days of the crisis, we had safely placed **280 animals** into temporary foster care. Prior to that, **120 animals** were already in foster care in preparation for adoption, all receiving ongoing support from our medical and behavior teams.*

82,790

FOSTER VOLUNTEER HOURS

110,906

**VOLUNTEER HOURS FROM
1,844 UNIQUE VOLUNTEERS**

ADVOCACY

In 2020, we never stopped. Despite the pandemic, Michigan Humane remained an advocate for animals through our lobbying efforts, animal transport to communities where adoption demand is high and through traditional programs like emergency rescue and adoption — all to keep animals safe and loved.

Deemed Essential

*As the COVID-19 pandemic hit Michigan in March 2020, Michigan Humane with its leadership, board and lobbyists pursued designation as an essential practice within medical for the critical care of animals. Michigan Humane led a coalition of **25 animal welfare organizations** as part of this effort to ensure no animal was left without access to care in our state.*



Human-Animal Support Services

Detroit has been deemed the first Human Animal Support Services (HASS) city in the country, thanks to Michigan Humane's leadership in the movement as a Tier 1 shelter. This effort will bring together organizations supporting animals in our community and work to create an aligned system.



In 2020,

5,541

pets like Kelis (pictured left) found their forever homes through adoption at Michigan Humane.



Paw Express - Transport Coalition

When animals and shelters are in the path of disaster, Michigan Humane's Paw Express partners with organizations and rescues animals to free up shelters and provide a second chance.

Garrick, pictured right, arrived afraid and heartworm positive. He received services from our enrichment team who worked with him on his fear and anxiety. His confidence was built over many weeks while in a foster home while he recovered from heartworm treatment. Nearly four months later, Garrick found a wonderful forever home where he is safe and loved.

In 2020, Michigan Humane's Paw Express provided a second chance to more than:



1,600 ANIMALS



Safe and Loved

Building a safe community for people and animals is an everyday commitment of our cruelty and rescue teams in Detroit, Hamtramck and Highland Park and across Michigan.

Just as we save animals from cruelty, our greatest advocacy for animals comes in the form of building families. Our adoption counselors advocate for each animal's medical and behavior needs to match them up with their forever family for the love they deserve.

*Michigan Humane's adoption success is in the numbers. The national average for adoption returns is in the **20-25% range**. During 2020, Michigan Humane was between **6-7%**, which was an improvement from the previous year at **9-10%**.*



4,681

CRUELTY AND RESCUE CALLS

2,308

ANIMAL RESCUES



MICHIGAN HUMANE BOARD OF DIRECTORS, 2020

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Cynthia Pasky, Vice Chair
Amelia Hughes, Second Vice Chair
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William Sullivan, Executive Committee
Peter Van Dyke, Executive Committee
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Reimer Priester
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Jennifer Stafeil
James G. Vella
April Wagner

MICHIGAN HUMANE LEADERSHIP, AS OF PUBLICATION DATE

Matthew Pepper, President & Chief Executive Officer
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Doug Plant, Chief Operating Officer
Kelley Meyers, DVM, Chief Medical Officer
Jamie Westrick, Chief Philanthropy Officer

Andy Seltz, VP of Field Services
Debora Scola, VP of Strategic Relationships
Thomas Varitek, VP of Communications
Andrea Buchanan, VP of Organizational Development

FINANCIALS: FISCAL 2020

Balance Sheet

Assets

• Cash and Investments	\$15,057,945
• Estate, Pledge, Other Rec, Net	2,122,820
• Prepaid and Other	451,925
• Land, Building, Equip, Net	20,199,490
Total Assets	\$37,832,180

Liabilities & Net Assets

• Accounts Payable & Accrued Expenses	\$4,983,616
• Net Assets	32,848,564
Total Liabilities and Net Assets	\$37,832,180

Statement of Activities

Revenues

• Contributions, Special Events and Bequests, Net	\$12,965,091
• Adoption & Vet Center, Net	5,494,122
• Investment Activity, Net	2,118,116
• Other	13,966
Total Revenue	\$20,591,295

Expenses

• Program Services	\$16,799,621
• Management and General	3,288,486
• Fundraising	3,507,839
Total Expenses	\$23,595,946

Increase (Decrease) in Net Assets **(\$3,004,651)**

Thank you to all of our amazing supporters in 2020!

\$100,000+

Ralph S. Caplan

Jennifer and Jeff Farber

Nancy and James Grosfeld

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\$50,000 - \$99,999

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 The PETCO Foundation
 PetSmart Charities
 Strategic Staffing Solutions, Inc.
 United Way For Southeastern Michigan
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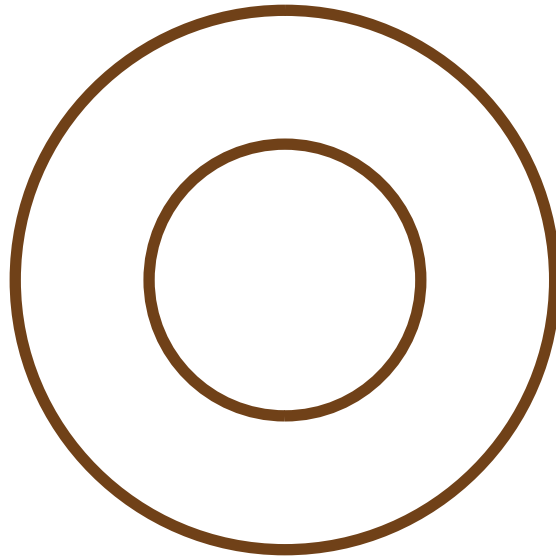
Premier Pet Supply
 Tito's Handmade Vodka
 US-Mattress

\$5,000 - \$9,999
 AT&T Employee Giving Program
 Clark Hill P.L.C.
 Design Systems, Inc.
 The Vera and Joseph Dresner Foundation
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 Park West Gallery
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 PYP Ventures - Purrfect Fence
 Taco Bell / Sundance, Inc.
 Walled Lake Central Boys Soccer Booster Club
 Vella Strategic Philanthropy Group



LEGACY SOCIETY

- Denise M. Angelos Trust
- Estate of Zita Barrison
- Catherine A. Barton Trust
- Barzotti Living Trust and Joseph P. Barzotti Estate
- Rose G. Boy Trust
- Celia K. Carr Trust
- Ann Catenacci Trust
- Ruth Coulson Living Trust
- Richard A. Cross Trust
- Cheryl L. Dagg Estate
- Estate of James Darin
- Margaret M. De Grace Estate
- Betty C. Desmond Estate
- Judith A. Didato Trust
- Yvonne Dilling Trust
- Helen Fecko Trust
- James D. Feuer Trust
- Robert A. Finnie Estate
- Paul Richard Frazho Estate
- Eula Fuller Administrative Trust
- Estate of Dona E. Gignac
- Rita C. Haddow Trust
- Jeanette Hood Revocable Trust
- Barbara D. Hurley Trust
- Estate of Karl A. Ilges
- Keith A. Iverson Trust
- Doris Y. Jekielek Revocable Living Trust
- Ron Kateu Estate
- Barbara Sue Kowdyn Estate
- Sophia Jean Koziatek Trust
- Estate of Carol A. and M. Glen Kramarich
- Kulakowski Family Living Trust
- Jean E. McColl Trust
- Estate of William G. Mellor
- Florence G. Pais Trust
- Barbara Pitz Trust
- Estate of Marcia Lynn Poole
- Estate of Virginia Potralla
- Andrea S. Puste Trust
- Della J. Remell Estate
- Raquel Ross Estate
- Glenn E. Schaening and Emma R. Schaening Trust
- Phyllis F. Seaman Trust
- Robert J. Shaieb Trust
- John D. Stinson Revocable Trust
- Mary J. Theisen Trust
- Curl H. Tutag Michigan Humane Society Fund
- Karen Whittemore Estate
- Miriam H. Wright Living Trust
- Estate of Cathy Young
- Chester F. and Dolores B. Zaydel Charitable Trust
- Estate of Linda Anne Zimmerman
- Anonymous





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Mackey Center for Animal Care | 7887 Chrysler Drive, Detroit, MI 48211

Rochester Hills Center for Animal Care | 3600 W. Auburn Road, Rochester Hills, MI 48309

Berman Center for Animal Care | 900 N. Newburgh Road, Westland, MI 48185

Livingston County Center for Animal Care | 2464 Dorr Road, Howell, MI 48843

Sterling Heights Adoption Center at Petco | 13701 Lakeside Circle, Sterling Heights, MI 48313

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